



# Cyber Risk – The Boardroom Perspective



MARCH, 2016

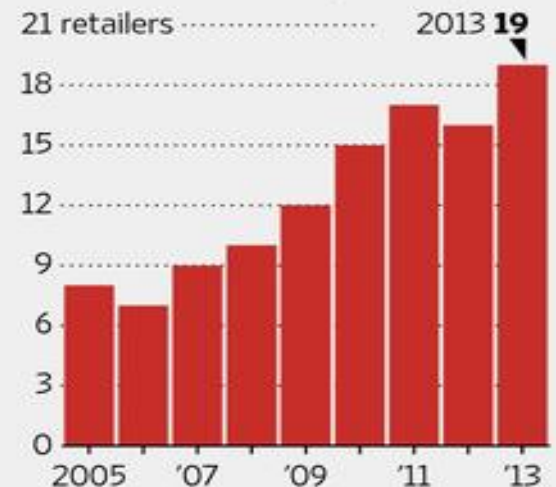
# Threat Landscape

*Cybercrime is not new but the sophistication and intensity of the attacks are increasing at an alarming rate.*

- Well-funded and businesslike adversaries using targeted attacks
- Threats increasing on Point of Sales (POS) platforms
- Malware increasingly available at a price to make cybercrime affordable
- Security programs were compliant but compliancy does not equal security
- Ransomware attacks soared 113% in 2014
- Distributed Denial of Service (DDoS) attacks on the rise in 2016

## Security Failures

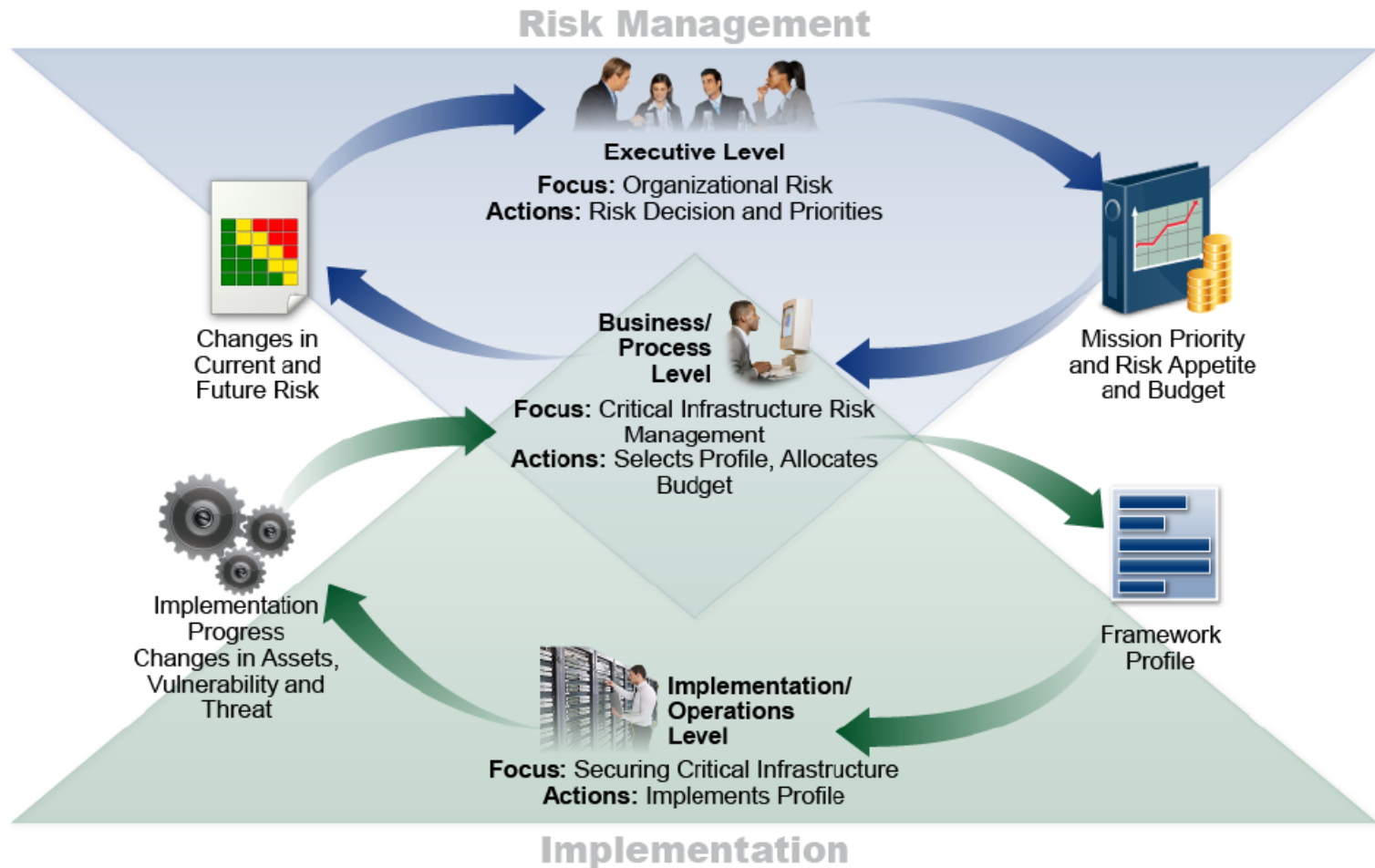
The number of North American retailers in a Ponemon Institute study that experienced a data breach involving 5,000 or more customer records, by fiscal year



Note: Surveys of 55-66 retailers with at least 1,000 employees.

Source: Ponemon Institute  
The Wall Street Journal

# Cyber Risk Management





# Common Cyber Risk Management Challenges

*Organizations across the country point to several strategic and tactical cyber risk concerns that contributed to ineffective information risk management and control*

"We have not assessed our risks in terms of impacts to our business operations"

"Our cyber incident response and management control processes are weak"

"We have too many outages and we are always reactive. We don't learn from our mistakes"

"We have not defined a formal risk and security management strategy that is aligned with business objectives"

"We have unfortunately over-relied on our third party provider, and forgotten our risk management responsibilities"

"Our patching/upgrades processes are poor, and largely reactive"

"We do not have a mature cyber risk management strategy and program and have many pending audit issues"

"We do not know our real risks and it is because we have no real way of identifying threats and vulnerabilities"

"We have struggled to enhance our risk and security management program – The business expects adequate protection of its information but won't pay for it"

# Industry Insights & Perspectives

*Enterprises are increasingly facing strategic and tactical cyber risk issues resulting in incidents, breaches, & bad press*



## Strategic Issues

- Lacking or immature cyber risk management strategy and program
- Misalignment of risk and security initiatives with business objectives
- Limited executive insight and awareness of cyber risk posture
- Reactive approaches to cyber risk mitigation – negatively impacting Incident Response
- Inadequate IT internal controls and associated strategy

## Tactical Issues

- Limited visibility of threats and vulnerabilities
- Poor change and configuration management resulting in ineffective system hardening
- Weak design, implementation, and enforcement of cyber security controls
- Risk management is not embedded into daily activities
- Ineffective incident response capabilities

# Top Priorities

*Observed cyber risk challenges highlight a set of key priorities for businesses*



# Boardroom Priorities – Strategic Alignment

*Consistency in communicating cyber risk amongst leadership, key stakeholders, and peers is pivotal to ensuring strategic alignment with organizational objectives, initiatives, and strategy*



## Key objectives:

- Facilitate a shared understanding between the business and IT on the contribution of cyber risk initiatives to business strategy
- Enable board and executive understanding of strategic cyber risk and cyber risk posture
- Define the overarching strategy for cyber risk management and operations
- Ensure business operations, initiatives, strategies, and drivers receive proper cyber risk considerations

# Boardroom Priorities – Cyber Risk Program Management

*Protecting organizational information assets and systems, as well as ensuring its integrity and confidentiality, entails developing and maintaining a cyber risk management program*



## Key objectives:

- Promote an understanding of priority and categorization of enterprise information assets
- Translate business, risk and compliance requirements into an overall cyber risk program plan
- Ensure consistent reporting and auditing across enterprise information assets and systems
- Implement access controls aligned to business function and operational need.
- Facilitate proactive protection measures throughout developmental, transactional, and operational life cycles
- Enable monitoring and testing of cyber risk response and resilience capabilities



# Boardroom Priorities – Governance & Compliance

*Establishing a framework for managing cyber risk posture, corporate governance and compliance requirements, aids in defining and maintaining cyber risk program value*



## Key objectives:

- Deliver clear and concise expectations of cyber risk posture management across the organization
- Create a platform for defining and enforcing enterprise cyber risk policies
- Establish standards, guidelines, procedures and policy controls governing cyber risk
- Preserve the value, availability, integrity, and confidentiality of enterprise information assets and systems
- Institute metrics to periodically measure the effectiveness of cyber risk and control initiatives
- Comply with organizational and regulatory statutory requirements

Defining a process for detecting, identifying, responding to, and recovering from, an event or incident is critical in mitigating damage to operations, systems, financials, or reputation



- Establish and define an event and the escalation flow to incident declaration
- Determine business impact from an event or incident
- Institute strategic tactical roles responsibilities necessary for efficient response recovery efforts
- Develop and document procedures facilitating effective response and recovery
- Monitor and test the effectiveness of response procedures
- Facilitate continuous improvement

# Guidance and Advisory Services

*Seek out advisors that focus on helping enterprises define, deploy and sustain strategic initiatives that proactively mitigate current and emerging information risk*



- Provide a deep understanding of current industry and cyber risk climate
- Assist in rationalizing current risk posture and cyber risk investments
- Collaborate across the enterprise to align cyber risk with business drivers and strategies
- Promote the formation of cyber risk programs and governance models
- Support the enterprise with the design and implementation of cyber controls
- Advise on policy creation, maintenance and support
- Guide the development of Incident Response planning and testing

# Ask Yourself...

- Are we already compromised?
- Who have we identified as our threats?
- How have we aligned our cyber security approach to our business and organizational strategies?
- Where are the gaps and what are our plans to close those gaps?
- How are we evolving our cyber security approach to match the changing technology and security risk landscape?
- Where is our critical data and how is it protected from our threats?



# Questions



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